



9 Future Developments

- 9.1** As Hong Kong is evolving rapidly in all aspects, the environment in which the Council operates is changing too. Members of the profession and the public whom the Council serves are expecting not only courteous service, but also improved quality and higher efficiency of service from the Council. With the growing complexity of complaints against registered doctors, members of the public expect greater accountability and transparency in dealing with the complaints from the Council. Within the medical profession, there are also discussions on ethical issues and expression of concerns over the standard and quality of medical practice which requires the Council's attention. To cater for the ever-changing needs, the Council must continue to move with the times.
- 9.2** With regard to the Reform of the Medical Council, reform proposals have been forwarded to the Administration for consideration. Amendments to the Medical Registration Ordinance and its subsidiary Regulations will have to be made to implement the reform proposals, if they are supported by the Administration.
- 9.3** The Secretariat had explored the feasibility of introducing electronic payment for the renewal of practising/retention certificates with the Health, Welfare and Food Bureau and the Office of Government Chief Information Officer and come to the conclusion that it is not advisable to pursue the matter further as the proposal, if implemented, would incur extra manpower and recurrent costs for the provision of such service.